



Serving the residents and business community of the City of Balcones Heights.

JUNE 2004
Volume: 3 Issue: 6

City of Balcones Heights

Council Sworn In; Craven Re-Elected

By: Delia Flores delia@balconesheights.org

Election Highlights

See page 2.

Incumbent Jim Craven wins the Mayoral election against candidate Steve Walker 156 to 96. Mayor Jim Craven who was first elected May 2002 will serve the City of Balcones Heights for a second term. Suzanne de Leon and Benny Cass were declared winners in Place #2 and Place #1.

From left to right: Suzanne de Leon, Mayor Jim Craven and Bennie Cass.



We're Growing in Balcones Heights

By: Jim Craven jcraven@balconesheights.org



Ribbon cutting ceremony at Crossroads Mall. May 22, 2004.

Summer is here! Exciting events are happening in Balcones Heights! With elections behind us, a new city administrator on board, a new code compliance officer, and a new city council, our compact city has a great deal to look forward to.

Five new, family-oriented stores have opened at

Crossroads Mall: Christian Caring Stores, Learning Zone, Marcella's Bistro, Perfumaria and B Mobile.

In just the past month, the new Crossroads Convention Center has hosted a Homeschool Bookfair and Convention, and a Garden Show. Stop in and see what's happening at Crossroads Mall!

In this Issue... **2** City Officials Swearing In Ceremony **3** Election Workers Needed
4 Balcones Heights Business Alliance **6** Ask the Administrator



City Officials

Jim Craven, Mayor

Bill Johnson, Mayor Pro Tem, Councilman, Place 5

Lucille Wohlfarth, Councilwoman, Place 4

Melissa Castro, Councilwoman, Place 3

Steve Walker, Councilman, Place 2

Bennie Cass, Councilman, Place 1

Lanny Lambert, City Administrator

City Roster

City Administrator	Lanny S. Lambert	x227
City Secretary	Delia Flores	x236
Municipal Court Clerk	Yvonne Baez	x223
Asst. Court Clerk	Michelle Garcia	x224
Police Chief	Kenneth Menn	x237
Asst. Police Chief	Robert de la Garza	x238
Police Secretary	Gracie Lerma	x222
Detective Sgt.	Joyce Pena	x232
Special Investigator	Lee Powers	x240
Dispatcher		x225
Financial Officer	JoAnn Vidal	x244
Mayor	Jim Craven	x235

Balcones Heights Justice Center 735-9148

The Mayor's Report designed by:

Lisa Llamas, Owner/Creative Director
 Make Your Point Design Studio
 3010 Hillcrest Drive, Ste. B
 San Antonio, Texas 78201
 210-732-9800



- ① Suzanne de Leon & Mayor Craven
- ② Mayor Craven & Delia Flores
- ③ Bennie Cass & Mayor Craven
- ④ Mayor Craven & Steven Walker
- ⑤ Group Photo of Election Gang



Election Workers Needed

The City Secretary's Office is seeking out individuals interested in working in Balcones Heights City Elections. Individuals must be qualified registered voters.

The City Secretary is the Elections Administrator for the City of Balcones Heights and is responsible for recruiting election workers for consideration of appointment by the City Council. A list of interested individuals is currently being compiled for appointments to be made for future elections.

By: Delia Flores
delia@balconesheights.org

The polling place is open from 7:00 a.m. to 7:00 p.m. on election day. All election workers must be qualified registered voters and residents of Balcones Heights.

Training as an election worker will be required. Prior experience in a city or county election preferred.

If interested come by our offices to fill the registration form. City of Balcones Heights, 3300 Hillcrest Drive, Balcones Heights, Texas 78201, or phone (210) 735-9148 ext. 236

Fire Department

By: Ben Hoeffner, Fire Chief

The Balcones Fire Department had a busy month in April. A total of 76 response, of those, 56 were medical responses. The Fire Department is in the process of conducting its annual Fire Hose Testing, as required by the National Fire Protection Association.

Cadena is Back!

By: Lanny Lambert

After an absence of almost 3 years, Code Enforcement Officer, David Cadena, has come back to Balcones Heights to serve as part-time Code Enforcement Officer. Cadena, has over 35 years experience in 4 cities. Cadena has been married for 26 years and has 3 three children and 4 grandchildren. Cadena brings a wealth of experience in this profession, Cadena has a Bachelor's Degree in Public Administration and a Master's Degree in Political Science from Southwestern State University from Southwestern State University in San Marcos, Texas. Mr. Cadena can be reached at 210-735-9148 x 246.

Residents of Unincorporated Bexar County!

You Can Now Have Your Household Hazardous Waste Picked Up Right From Your Home!



Customers will provide residents with the assistance in preparing and packing their materials for collection.

CALL 1-800-149-7587 and ASK FOR A FREE HHW PICK-UP.



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- ☑ Braces (orthodontics)
- ☑ Teeth whitening

\$39 Exam, X-Rays, and Cleaning
(Reg. \$150)
Cash patients. New patients only. Limited offer - expires 3-31-04.

50% OFF Orthodontic Records (Reg. \$250)
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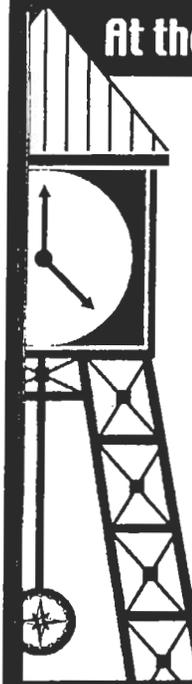
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Monarch Dental Corporation provides business support services to independent dentists.

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At the heart of what's happening



- Burlington
- Stealmart
- Hobby Lobby
- Bath and Body
- Joanne Fabrics
- Payless
- Super Target
- Factory 2 U
- Dave & Busters
- Famous Footwear
- Santikos Bijou



(210) 735-9137

Permanent, Temporary, Event Space Available

Convention Center • Amphitheater • Retail Shops

Betcha' Dollar You'll Like Our

BONANZA!

Present this coupon to Cashier & receive **\$1.00 off Regular Menu** Price, your choice steak dinner. One card per customer.

Not valid with coupon, discount or lunch special.

Valid only at:

BONANZA

Family Steakhouse

4515 Fredericksburg Rd (across from Crossroads Mall)

732-3039

Balcones Heights

BUSINESS ALLIANCE

(210) 732-5736

President-Elizabeth Wells

Vice President-Sarah Teel

Secretary-Cathy Oliver

Treasurer-Rodney Carr

Board of Directors

Ana Rasmussen

Mike Alcoses

Nancy Jeffreys

Special Events Coordinator

Mel Villarreal

Membership Dues: \$10 per month or \$100 per year.

Inserted with this month's newsletter, we have been able to add some special advertising. The Alliance will now offer to our members the ability to include flyers. The cost to run the flyer is \$100.00 per month if only one side is filled and \$75.00 per month both sides are filled. Only one (1) business per side. So get with your neighbors, print up 1400 copies and deliver them to the Alliance no later than the 25th of the month before publication.

Look for more enhancements in the future.

As always, we will run the same ads as follows:

\$20.00:	1 7/8" x 3 1/4"	1 business card size
\$35.00:	3 3/4" x 3 1/4"	2 business card size
	1 7/8" x 6 5/8"	
\$50.00:	5 3/4" x 3 1/4"	3 business card size

These ads must be submitted to the Alliance no later than the 20th of the month prior to publication.

We are looking for a few volunteers to help sell, design and draft new ads for the newsletter. Help promote your business and your neighbors.



**San Antonio City Employees
Federal Credit Union**
Big on Service & Experience... **BIGGER** on Family.

4005 Fredericksburg Rd.

at the corner of Fredericksburg & Heights Blvd.

Member Service Center - (210) 229-1128

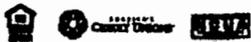
We are a full-service financial institution, and:

- Are member-owned
- Feature lower rates and fees
- Offer higher dividends
- Give you more personalized service
- Are a not-for-profit
- Are a financial cooperative

Compare our services to other financial institutions, and you'll see the Credit Union advantage!

Lobby Hours:

Mon. - Fri. 9:00 a.m. - 5:30 p.m.



210 735-3255

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Monday-Saturday

www.a-aaakey.com

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FAX (210) 735-9208
Pgr(210) 353-9562

DANNY DAVILA
INTERNET MANAGER
MASTER CERTIFIED SALES CONSULTANT
4220 FREDERICKSBURG RD
SAN ANTONIO, TX 78201



TRIBUTE

**Second chance
financing available**



GIFT SERVICES INC.

Gift Baskets, Corporate Gifts,
Theme Centerpieces
210.737.0008
Fax: 210.737.0286

Nancy Jeffreys
President

4515 Fredericksburg Rd. Ste. 8
San Antonio, Texas 78201
www.nancyj.com
email:nancyjs@satx.rr.com

DAVE & BUSTER'S

440 Crossroads Blvd.

(210) 515-1515*Fax (210) 515-1530

Lunch, Dinner, Happy Hour

Special Events

\$5.00 off

The Following Services:

- *AUTOMATIC TRANSMISSION SERVICE
- *FUEL INJECTION SYSTEM CLEANING
- *POWER RADIATOR FLUSH
- *SERPENTINE BELT REPLACEMENT

NOT VALID WITH ANY OTHER SPECIALS

\$3.00 off

**14 POINT OIL AND
FILTER CHANGE**

(Up to 5 quarts)

NOT VALID WITH ANY OTHER SPECIALS

XpressLube

2800 Hillcrest at Babcock **733-8366**

Other services included:

- *PVC Valves *Wiper Blades*Breathers*Fuel Filters
- *Light Bulbs*Air Filters*State Inspections*Batteries

Ask the Administrator

Questions received at City Hall by City Administrator, Lanny S. Lambert, 735- 9148, Ext. 227.

Q. My neighbor has a barking dog. Can you stop it?

A. Title 9, Section 95.15 states "No person shall make or cause to be made any loud and raucous noise in the City, which is offensive to the ordinary sensibilities of the inhabitants of the City, which interferes with public peace and comfort, including the keeping of any animal or fowl which emits or makes a loud and raucous noise." "Whoever violates any of the provisions of 95.15-95.18 shall be fined not to exceed \$2,000.00". Call the Police Department at 735-9212 with a complaint of a loud barking dog.

Q. My neighbor parks his cars in his backyard next to my yard. Can you make him move his

City Improvements

We've begun in earnest to improve the appearance of our city. Fire Chief Ben Hoeffner and maintenance man David Castro have been very busy painting curbs, powerwashing the park bathroom structures, cleaning street edges, killing grass, mowing grass, edging grass....

CPS and SWBC have been removing useless

Business Alliance Hosts Mixer



Area business managers and owners gathered at Dave & Busters on May 20th for the Business Alliance Quartely Mixer. Distinguished guests included Mayor Jim Craven, City Administrator, Lanny Lambert, Council Members Steve Walker, Lucille Wolforth and newly elected Suzanne De Leon.

The Alliance was also pleased to welcome George Monsive, Chairperson of our City's Planning & Zoning Commission, as well as, City

By: Lanny S. Lambert
llambert@balconesheights.org

cars before the fence is damaged?

A. There is no ordinance against parking on private property in the City of Balcones Heights. Your neighbor can park in his backyard as long as he (she) doesn't park junked automobiles, doesn't cause destruction to your fence.

Q. My neighbor parks his car in the street in front of his house. I get tired of looking at that old, ugly car. Can you make him move it?

A. The City has no ordinance against a homeowner parking in the City Street in front of his house unless:

The car is a junked automobile.
The car obstructs traffic.
The area is designated as a "No Parking" zone as identified by signs or a painted curb.

By: Mayor Jim Craven
jcraven@balconesheights.org

power and telephone poles, and a speed hump was recently installed on Concord.

Police Chief Menn has been searching for, and will purchase a radar trailer. This trailer will monitor and record traffic data. We are a city on the move!

By: Lynn Calkin
lynncalk@stic.net

Police Officers, Raymond Menchaca and Sgt. Eddie Hill.

Sponsors for the event were: Amerisuites, Our Lady of the Lake University, Brendage Management Company, Dave & Busters, and the Balcones Heights Business Alliance.

We are looking forward to working with our new members and having their input as we continue to build our city in the heart of San Antonio.

Don't Get Slammed

With the increasing number of senior citizens as residents, Balcones Heights Police Department remains concerned with crimes that target seniors. One major concern is the financial exploitation of our citizens, especially our seniors.

There are many forms of financial exploitation. They range from caregivers, employees and even family members that take money and/or property without permission, to various other forms of con games and tricks to get money, checks, and credit cards from trusting citizens.

One of the most common ways is to gain access to financial information about debit or credit cards and checking account information to spend or withdraw money. This is one of the quickest and easiest means that a person can drain a victim's account. Seniors are especially vulnerable to this type of deception and theft because they are often dependent on others who do their banking, shopping, and pay bills for them. Take time to really know who you can trust.

In addition to draining financial accounts, homeowners need to be aware of home repair scams. Unscrupulous door-to-door type salesmen will sometimes perform work with out permission or even lie about needed home repairs in order to bilk the unsuspecting person out of money. The senior citizen in a prime target for this type of deception, as they may not be aware of the actual costs of materials and labor and may not physically be able to inspect the quality work, if it is actually performed. The best thing you can do is to make sure all work is done with a permit.



Don't Get Slammed

Balcones Heights Police Department

As much as financial exploitation and scams are used, many citizens are victimized through confusion and deception. We have received reports involving such scams where a victim has paid a large sum of money for a bogus investment, prize, or even lottery a winning. The usual giveaway in this type activity is the demand for cash and that it must be done quickly. The advantage to the scam artist is that he does not give you time to think about what you are doing. The scam artist is called an artist because he is usually very good at persuading his victim. If something doesn't feel right, stop, think, and report it to the police.

There are many ways that you can become the victim of a scam, these are only a few, if something seems too good to be true, it probably is.

If you feel that you are about to be scammed or cheated, you can contact: The Balcones Heights Police Department at 735-9212 or for home improvement or repair information, the Balcones Heights Building & Inspections at 735-9148.

There is additional information available through the office of the Attorney General, regarding victims of crime at: www.oag.state.tx.us or 1 800 252-8011.

UPCOMING EVENTS



JUNE 2004

- 6/07/04 Planning & Zoning
- 6/08/04 Citizens Street Repair Committee
- 6/14/04 City Council & Crime Control District
- 6/21/04 Convention & Visitors Bureau

JULY 2004

- 7/05/04 Planning & Zoning
- 7/12/04 City Council

Board Applications Currently Being Accepted

The City of Balcones Heights is currently accepting applications for Board and Commission positions in the following areas:

- Planning and Zoning Commission
- Board of Adjustments and Appeals
- Convention and Visitors Bureau
- Citizens Street Repair Advisory Committee
- Crime Control and Prevention District

Board Applicant Questionnaire

Name: _____

Board to which you are applying: _____

Date: _____

Please answer the following questions:

Why do you want to serve on the Board indicated?

What do you see as the role of the Board and its future?

What is your vision of Balcones Heights?

If you are interested in applying, contact Delia Flores, City Secretary, City of Balcones Heights, 3300 Hillcrest Drive, Balcones Heights, Texas 78201.



3300 Hillcrest
Balcones Heights, Texas 78201

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